



Review Article

Metaverse and Sustainability: An Interdisciplinary Study of Linguistics, Environmental Economics, and HR Management

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Abstract: The metaverse is emerging as a digital ecosystem that is transforming the way people interact, work and do business. However, its rapid growth poses challenges to environmental, economic and social sustainability. This research explores the interplay between linguistics, environmental economics and human resource management (HRM) in supporting sustainability in the metaverse. Using a mixed-methods approach, this research analyses: (1) the role of linguistic strategies in shaping sustainability discourse in virtual environments, (2) the economic impact of green initiatives in metaverse-based ecosystems, and (3) the contribution of HRM in implementing sustainable work practices in the digital world. The results show that strategic ecological communication, economic incentives for virtual carbon neutrality and green HR policies play an important role in achieving sustainability in the metaverse. This study provides insights for policy makers, companies and HR professionals to use the metaverse as an environmentally and socially sustainable space.

Keywords: Metaverse, sustainability, linguistics, environmental economics, green HRM, virtual workspace, digital ecosystem

1. Introduction

The Metaverse has emerged as one of the most significant technological innovations of the digital age, creating a virtual environment that enables social interaction, business and economic activity on a global scale. As more and more companies and individuals use the metaverse as a space for work and economic transactions, major challenges arise in terms of the environmental, social and economic sustainability of this digital ecosystem.

In the context of sustainability, linguistics, environmental economics and human resource management (HRM) play an important role in shaping communication patterns, green economy policies and green digital workforce management strategies. Linguistics plays a role in building sustainability discourse through digital communication, environmental economics examines the impact of the metaverse ecosystem on energy consumption and green business models, while HRM is responsible for adopting sustainable work policies in virtual spaces.

While the metaverse is often perceived as an innovative solution that is more environmentally friendly than physical activities, the reality shows that its supporting technologies, such as blockchain, cloud computing and data centres, have a significant carbon footprint. Therefore, this research focuses on how communication strategies, green economy policies and sustainable human resource management can be implemented in the metaverse ecosystem to support the global sustainability agenda.

2. Problem Formulation

This research aims to answer the following questions:

- How do linguistic strategies in the metaverse shape sustainability discourse and influence users' environmental awareness?

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- How are environmental economic models applied in the metaverse to reduce negative impacts on sustainability?
- How can human resource management strategies support sustainable work practices in the metaverse?

3. Research Objectives

The objectives of this research are to:

- 1) Analyse the role of linguistics in building sustainability awareness through digital communication in the metaverse.
- 2) Assess the environmental economic impact of activities in the metaverse and identify green economy strategies that can be implemented.
- 3) To explore human resource management policies and practices that can promote sustainability in digital work environments.

4. Research benefits

The results of this study are expected to provide benefits to various parties, including:

- 1) Academics: As a reference in interdisciplinary studies of the metaverse, linguistics, environmental economics and human resource management.
- 2) Business actors: Provide insights into how companies can implement sustainability policies in the metaverse.
- 3) Government and policy makers: As a basis for the design of sustainability policies in the digital environment.
- 4) The general public: To raise awareness of the environmental impacts of digital technologies and how to adopt sustainable practices in the virtual world.

5. Scope of the research

This research focuses on sustainability communication in the metaverse, with linguistic approaches for digital discourse analysis, environmental economics to assess the ecological impact of virtual activities, and human resource management to evaluate labour policies in the digital ecosystem. The study will use discourse analysis methods, case studies of companies operating in the metaverse, and evaluation of green economy and digital HRM policies.

2. LITERATURE REVIEW

1. Metaverse as a digital ecosystem

The metaverse is a virtual environment that allows users to interact in a digital space through virtual reality (VR), augmented reality (AR), blockchain, and artificial intelligence (AI) technologies (Lee et al., 2022). The concept of the metaverse is rapidly evolving and being adopted by various sectors, including education, business, and digital work. However, this progress is underpinned by significant challenges related to ecological impact, economic regulation, and virtual work management (Dwivedi et al., 2023).

According to Ball (2022), the metaverse has the potential to reduce carbon footprints by minimising physical mobility. However, other studies have shown that its supporting technologies, such as data servers and blockchain, have huge energy consumption and pose challenges to environmental sustainability (Goodman & Smith, 2023). Therefore, there is a need for an interdisciplinary approach to understanding and managing sustainability in the metaverse.

2. Linguistics and sustainability in the metaverse

1) Ecolinguistics and sustainability discourse.

Ecolinguistics is a branch of linguistics that analyses how language shapes human understanding and actions towards the environment (Stibbe, 2015). In the context of the metaverse, language plays a key role in creating sustainability awareness, both through communication on digital platforms and in the marketing strategies of virtual businesses.

According to research by Jones & Hafner (2021), the language used in digital campaigns can influence users' attitudes and behaviour towards sustainability issues. In the metaverse, green narratives are used to encourage participation in environmentally friendly activities,

such as using more energy-efficient digital currencies and designing sustainable virtual environments.

2) The influence of language in virtual work management.

Linguistics also plays a role in digital human resource management, especially in building effective virtual work environments. According to Herring (2020), communication strategies in the digital world must reflect sustainability values in order to influence employee policies and behaviours in the metaverse.

3) Environmental Economics in the Metaverse

3) A. Economic and Environmental Impacts of Metaverse Technologies

Environmental economics focuses on how economic activities affect the environment and how economic policies can be used to reduce their negative impacts (Pearce, 2018). In the context of the metaverse, there are several economic aspects to consider, including:

a. Energy Consumption and Carbon Footprint

Blockchain, NFTs, and metaverse servers require large amounts of energy (Mora et al., 2022).

b. Sustainable Economy

The application of carbon credits in the digital world can be a solution to reduce environmental impact (Kim & Laskowski, 2023).

c. Green Business Models

The use of green technologies, such as energy-efficient blockchain (Proof of Stake), can reduce the carbon footprint in the metaverse (Park & Gupta, 2022).

3) B. Green Financial Innovation in the Metaverse According to Batten et al. (2023), there are several economic strategies that can be implemented to improve sustainability in the metaverse, such as:

a. Green NFT and Carbon Offset Trading Some NFT projects have begun to use environmentally friendly technologies that are more energy efficient.

b. Economic Incentives for Green Companies Companies operating in the metaverse may receive tax incentives if they implement sustainability policies in their operations.

4) Human Resource Management (HRM) in the Metaverse

4) A. Green HRM in the Digital Environment Green HRM is an approach to human resource management that emphasises environmentally friendly practices such as digitising work processes, reducing resource use and training employees on sustainability (Renwick et al., 2016). In the metaverse, Green HRM includes: a. Virtual workspaces reducing the need

for physical offices, thereby reducing energy consumption and carbon emissions (Johnson et al., 2022).

b. AI-driven sustainability training using artificial intelligence to increase employee awareness of sustainability in a virtual world (Chatterjee et al., 2023).

4) B. HR Challenges and Opportunities in the Metaverse Research by Dey et al. (2023) shows that although the metaverse offers opportunities for companies to implement sustainability policies, there are still major challenges, such as:

a. Lack of Digital HR Regulations.

Many companies do not yet have clear policies on green working practices in the metaverse.

b. Employee Ethics and Wellbeing.

The psychological effects of working in the metaverse, such as digital fatigue and social isolation, need to be addressed in HR policies.

5) Research Gap

This research fills a major gap in the academic literature by examining the metaverse from an interdisciplinary sustainability perspective.

1. Digital linguistics approach: Analyzing sustainability discourses in the metaverse and identifying greenwashing practices.

2. Environmental economics approach: Evaluating digital carbon footprints, energy consumption, and green economic models in the metaverse.

3. Human resource management approach: Developing the concept of Green HRM and digital workforce welfare policies in the metaverse ecosystem.

4. Sustainability regulation approach: Offering an evidence-based policy framework to ensure the metaverse becomes a more sustainable digital environment.

A gap in this research is in the academic literature by examining metaverse and sustainability from an interdisciplinary perspective, namely linguistics, environmental economics, and human resource management (HRM). So far, there has been little research that discusses the relationship between these three fields comprehensively in the context of the metaverse.

Thus, this research makes a unique and innovative contribution to the global discussion on the metaverse and sustainability.

6) Literature Review Conclusion

Based on the literature review, it can be concluded that:

1. Linguistics plays an important role in shaping sustainability discourse in the metaverse, both through ecolinguistics and digital HR communication.

2. The environmental economy in the metaverse faces major challenges related to energy consumption, which can be overcome through green policies such as carbon offsets and eco-friendly blockchains.

3. Human resource management needs to implement green HRM practices in the metaverse to ensure a sustainable digital work environment and support the well-being of the virtual workforce.

This research will further explore how these three areas can be integrated to build a sustainable metaverse ecosystem.

The Novelty of this research are:

1. This research is one of the first to examine sustainability in the metaverse from the perspectives of linguistics, environmental economics, and human resource management simultaneously.

2. It offers a critical analysis of sustainability discourse in the metaverse, which has not been widely researched in the field of digital linguistics.

3. It proposes a green economy model and a more inclusive digital human resource regulation, making the metaverse more environmentally friendly and fairer for virtual workers.

4. It provides evidence-based recommendations for sustainability policies in the metaverse, which can inform future decision-making

3. METHODS

1. Research approach

This research adopts an interdisciplinary mixed methods approach, combining qualitative and quantitative analysis. This approach was chosen to understand how linguistics, environmental economics and HRM contribute to building sustainability in the metaverse ecosystem. a. A qualitative approach was used to analyse the discourse of sustainability in the metaverse through linguistics and digital communication studies. b. A quantitative approach was used to measure the economic impact and effectiveness of green HR policies in the metaverse.

Research design

This research consists of three main stages:

1) Linguistic analysis: Examining how sustainability is represented in digital communication in the metaverse.

2) Environmental economic evaluation: Analysing the energy impact and effectiveness of green economic models in the metaverse ecosystem.

3) Digital Human Resource Management Study: Evaluates green HRM strategies and sustainability policies implemented in virtual workplaces.

Data Sources and Data Collection Techniques

1) Data Sources

The data used in this research comes from primary and secondary sources:

a. Primary data was obtained through interviews with experts in the metaverse, environmental economics and digital HRM, as well as through surveys of users and companies in the metaverse.

b. Secondary data was obtained from academic journals, industry reports and publications related to the metaverse and sustainability.

The data used in this research comes from primary and secondary sources.

2) Data Collection Techniques

The methods used to collect data include: a. Digital Discourse Analysis

a. Using Critical Discourse Analysis (CDA) to examine how sustainability discourse is shaped in metaverse communication.

b. Data was collected from social media, metaverse discussion forums and virtual company marketing materials.

2. Environmental economics case study

1) Analysis of green business models in the metaverse, such as the application of energy-saving blockchain technology and digital carbon offset programmes.

2) Data will be drawn from reports from companies operating in the metaverse, literature reviews and analyses of green economy policies.

3. HR management survey and interviews

1) Surveys were conducted with employees and managers working in the metaverse to assess the implementation of green HRM and the well-being of the virtual workforce.

2) In-depth interviews with HR practitioners, academics and metaverse companies to understand sustainability strategies in a digital working environment.

4 Data analysis techniques

1) Linguistic analysis

Using critical discourse analysis (CDA) techniques to examine how language shapes sustainability narratives in digital communication in the metaverse.

2) Environmental economic analysis

Using the energy input-output model to measure the environmental impact of activities in the metaverse and analysing green economy data using a descriptive and comparative approach.

3) Human Resource Management Analysis

Using descriptive statistics to evaluate the survey results related to the implementation of Green HRM and conducting a thematic analysis to understand the insights gained from interviews with digital HR experts.

4) Human Resource Management Analysis

Using descriptive statistics to evaluate the survey results related to the implementation of Green HRM and conducting a thematic analysis to understand the insights gained from interviews with digital HR experts.

5. Validity and reliability

To ensure the validity and reliability of this study:

1) The triangulation of methods is applied by comparing the results of discourse analysis, economic studies and HR surveys.

2) The reliability test of the questionnaire was carried out using Cronbach's Alpha to ensure the consistency of the survey results.

3) Data were cross-checked by comparing different sources (literature, interviews and industry reports).

6. Research limitations

This study has several limitations:

1) The dynamic nature of metaverse technology, which continues to evolve, requires that the results of this study be updated periodically.

2) Access to metaverse company data can be challenging due to the sensitive nature of some data related to sustainability and HRM.

3) Survey respondents are limited to specific metaverse users, so the results of the study may not fully represent the global metaverse population.

4. RESULTS

1. Linguistic analysis: Sustainability discourse in the metaverse

The results of the linguistic analysis show that sustainability discourse in the metaverse is still dominated by corporate and marketing narratives, with a primary focus on technological innovation rather than real environmental impact.

1) The representation of sustainability in digital communication

a. 60% of corporate marketing materials in the metaverse use terms such as "eco-friendly", "green technology" and "carbon neutral" without providing concrete data on environmental impact.

b. Critical discourse analysis (CDA) reveals that many companies use greenwashing strategies, claiming environmentally friendly practices without a real commitment to sustainability.

c. Public communication in metaverse forums reveals a debate about corporate transparency in implementing green policies.

2) The influence of sustainability discourse on user behaviour

- a. A survey of 500 metaverse users shows that 78% of users are aware of sustainability issues, but only 32% consider sustainability factors when participating in metaverse activities (e.g. purchasing digital assets or attending virtual events).
- b. The main factors influencing user decisions are transaction costs and technological efficiency, not environmental impact.
- c. Users who are more exposed to sustainability discussions in the metaverse (through green forums or communities) have higher awareness and tend to choose more environmentally friendly platforms.

2. Environmental economic analysis: Ecological Impact and Green Business Models in the Metaverse

The results show that the metaverse ecosystem has a significant environmental impact, especially due to the high energy consumption required to support blockchain technology, cloud servers and other digital infrastructure.

- 1) Energy Consumption and Carbon Emissions
 - a. Based on data from five major metaverse platforms, their annual energy consumption is estimated to be 80-120 TWh, equivalent to the energy consumption of a small country like Belgium.
 - b. The Proof-of-Work (PoW) based blockchain used in metaverse transactions accounts for 40% of total energy consumption, while servers and data centers account for 50%.

Table 1

| <i>Platform Metaverse</i> Metaverse Platform | <i>Estimasi Konsumsi Energi</i> (TWh/tahun) Estimated Energy Consumption (TWh/year) | <i>Jejak Karbon (Mt CO₂e/tahun)</i> Footprint Carbon (Mt CO ₂ e/year) |
|---|--|--|
| Decentraland | 12 | 6.5 |
| The Sandbox | 15 | 8.2 |
| Meta Horizon Worlds | 20 | 10.3 |
| Roblox | 25 | 12.1 |
| Second Life | 18 | 9.5 |

Source: Researchers

- c. The carbon footprint of the metaverse is still lower than other technology industries, but has the potential to increase with wider adoption.

2) Effectiveness of green business models in the metaverse

Several companies have attempted to implement green business models, but their success has been mixed:

- a. The implementation of Proof of Stake (PoS) based blockchain has managed to reduce energy consumption by up to 80% compared to Proof of Work (PoW).
- b. Digital carbon offset programs, where companies buy credits to offset their emissions, are still limited due to the lack of data. Digital carbon offset programmes, where companies buy carbon credits to offset their emissions, are still limited due to the lack of clear regulations.
- c. Only 20% of the companies analysed have a measurable sustainability strategy, while the rest are still in the exploration stage or do not have a green policy at all.

3) Analysis of human resource management: Implementation of Green HRM in the Metaverse

This study found that Green HRM (Human Resource Management) in the metaverse is still in its early stages, with some companies starting to adopt sustainable work policies.

a. Sustainable HRM policies in the virtual world

a.62% of companies in the metaverse have started to adopt digital-based HR policies that reduce the use of physical resources, such as remote working and virtual meetings.

b.38% of companies still rely on physical infrastructure, such as large server centres, which have a significant environmental impact.

Table 2

| Kategori Kebijakan Green HRM | Persentase Perusahaan yang Mengadopsi |
|--|---------------------------------------|
| Penggunaan kantor virtual & kerja jarak jauh | 62% |
| Pelatihan keberlanjutan berbasis AI | 45% |
| Insentif bagi karyawan untuk mengurangi jejak karbon digital | 30% |
| Kompensasi berbasis keberlanjutan | 18% |

Source: Researchers

Translate:

| Green HRM Policy Category | Percentage of Companies Adopting |
|--|----------------------------------|
| Use of virtual offices & remote work | 62% |
| AI-based sustainability training | 45% |
| Employee incentives to reduce digital carbon footprint | 30% |
| Sustainability-based compensation | 18% |

c. Employees who receive AI-based sustainability training are more aware of their digital carbon footprint, but the effectiveness of this programme still needs to be tested in the long term.

d. The main challenge in implementing Green HRM in the metaverse is the lack of regulations and standards governing HR practices in the virtual world.

e. Employee well-being in the digital workplace

e.1. 45% of employees working in the metaverse report experiencing digital fatigue due to prolonged interactions in the virtual environment.

e. 2. 72% of employees consider work flexibility in the metaverse to be a major benefit, but only 35% feel that their HR policies actually support their well-being in the digital world.

4) Summary of key findings

a. Linguistics in the metaverse is still dominated by green marketing strategies, but user awareness of sustainability is increasing.

b. Environmental economics shows that energy consumption in the metaverse is still high, despite efforts to adopt green technologies.

c. Green HRM in the metaverse is still in its early stages, with some companies adopting green policies, but regulations are still unclear.

d. Employee well-being in the digital workplace needs more attention to prevent digital fatigue and ensure a healthy working environment.

The results of this study show that sustainability in the metaverse requires a more systematic approach, with synergy between regulation, technological innovation and more transparent communication strategies.

5. FINDINGS AND DISCUSSION

FINDINGS

Based on data analysis from linguistic, environmental economic and human resource management (HRM) perspectives, and this study reveals several key findings related to sustainability in the metaverse ecosystem.

1. Linguistic findings:

Sustainability discourse in the metaverse Greenwashing in digital communication

a. Many metaverse companies use terms such as "green", "carbon neutral" and "eco-friendly" in their marketing strategies, but without transparency regarding their actual environmental impact.

b. 60% of marketing content from major metaverse platforms uses persuasive language without concrete scientific evidence regarding their environmental impact.

Lack of linguistic awareness in digital regulation

a. Sustainability regulation in the metaverse is still weak, with inconsistent sustainability language standards in digital corporate policy documents.

b. Only 25% of metaverse platforms provide detailed information on how their technology reduces environmental impact.

The influence of digital discourse on user awareness

a. Users who are frequently exposed to sustainability narratives in online communities are more likely to choose greener platforms.

b. 78% of users are aware of sustainability issues, but only 32% take them into account when using metaverse services.

2. Findings in Environmental Economics:

Energy Consumption and Green Business Models

Metaverse as a High Energy Consumer

a. Energy consumption from metaverse servers, blockchains, and NFTs reaches 80-120 TWh per year, equivalent to the energy consumption of a small country.

b. Proof-of-Work (PoW)-based blockchains account for 40% of energy consumption, while data centers account for 50%.

Uncontrolled Carbon Impact

a. Platforms such as Decentraland, The Sandbox, and Meta Horizon Worlds have a carbon footprint of between 6-12 Mt CO_{2e} per year.

b. The lack of global regulation means that most platforms do not yet have concrete policies to reduce their carbon footprint.

Potential for Green Business Models in the Metaverse

a. Companies using Proof-of-Stake (PoS)-based blockchains have managed to reduce energy consumption by up to 80% compared to previous technologies.

b. 20% of metaverse companies have started implementing carbon offsets, but still face challenges in validation and transparency.

c. The use of green cloud technology and renewable energy-based servers is still very limited.

3. HR management findings:

Green HRM and Digital Wellbeing

Green HRM implementation is still limited

a. Only 30% of metaverse companies have a clear Green HRM policy.

b. 62% of companies have adopted virtual offices and remote working, but without measurable sustainability policies.

Digital wellbeing is becoming a key issue

a. 45% of metaverse workers report experiencing digital fatigue due to constant virtual interactions.

b. Only 35% of workers feel that their HR policies really support their wellbeing in a digital working environment.

Lack of HR regulation in the metaverse

a. There is no global standard governing the rights of digital workers in the metaverse.

b. Sustainability-based compensation is only implemented by 18% of companies, indicating that the digital HR ecosystem still does not fully support sustainable work practices.

4 Conclusions of the research

1) The discourse on sustainability in the metaverse is still rather symbolic, with many companies using greenwashing strategies without real transparency.

2) The metaverse still has a large environmental impact, especially due to the high energy consumption of blockchain and data centres.

3) Green business models are starting to develop, but there are still challenges in validating carbon offsets and implementing renewable energy in metaverse infrastructure.

4) Green HRM in the metaverse is still limited, with many workers experiencing digital fatigue and a lack of well-being support in virtual work environments.

5) Clearer rules are needed to regulate sustainability in the metaverse, both in terms of linguistics, environmental economics and human resource management

DISCUSSION

The discussion in this study describes how linguistics, environmental economics and human resource management (HR) interact in the context of sustainability in the metaverse. Using an interdisciplinary approach, this study finds that the metaverse has great potential to support sustainability, but still faces several challenges in its implementation.

1. The role of linguistics in building sustainability awareness in the metaverse

The results of the study show that the sustainability discourse in the metaverse is still dominated by marketing language, which is often persuasive but less fact-based.

1) Greenwashing in sustainability narratives

a. Many companies use terms such as 'eco-friendly', 'carbon neutral' or 'green blockchain', but these are not supported by concrete data.

b. Critical discourse analysis (CDA) found that 60% of promotional content in the metaverse uses the term sustainability as a branding strategy without any real commitment to the environment.

2) Lack of standardisation in sustainability communication

a. There is no global standard that regulates the use of sustainability terms in digital communication in the metaverse.

b. Several platforms have started to implement disclosure reports, but they are still in their early stages and lack transparency.

3) Impact of sustainability discourse on user behaviour

a. The results show that 78% of metaverse users are aware of sustainability issues, but only 32% consider sustainability as a primary factor when choosing a virtual platform. b. Online communities that are active in sustainability discussions have a significant impact on increasing user awareness.

Implications:

1) Digital linguistic rules are needed to regulate the use of sustainability terms in the metaverse to avoid misleading communication.

2) Companies need to provide more transparency in their environmental impact reports so that users can make more informed decisions.

2 Metaverse and Environmental Economic Challenges

The metaverse has great potential to create a more environmentally friendly digital economy compared to the physical economy. However, this study found that the main sustainability challenges in the metaverse are high energy consumption and the lack of digital carbon regulation.

1) High Energy Consumption

a. The use of servers, blockchain and cloud computing in the metaverse requires large amounts of energy.

b. Data shows that the total energy consumption of major metaverse platforms reaches 80-120 TWh per year, equivalent to the energy consumption of a small country like Belgium.

2) Lack of regulation to reduce digital carbon emissions

a. There is no global standard regulating the carbon footprint of metaverse platforms, so companies have no obligation to reduce their environmental impact.

b. Only 20% of metaverse companies have a measurable sustainability strategy, such as the use of renewable energy and carbon offsetting schemes.

3) Potential for green business models in the metaverse

a. The use of Proof-of-Stake (PoS)-based blockchains has reduced energy consumption by up to 80% compared to Proof-of-Work (PoW).

b. Several platforms have started to switch to renewable energy-based servers, but adoption is still limited.

c. The concept of a circular economy in the metaverse is still in its infancy, with several projects attempting to recycle digital resources and reduce energy-intensive transactions.

Implications:

1) The metaverse needs stronger global regulations to manage energy consumption and digital carbon emissions.

2) Metaverse platforms should start adopting energy efficient blockchains and renewable energy based infrastructure.

3) Digital Human Resource Management (HRM) and Sustainability in the Metaverse Metaverse offers new opportunities for HRM, particularly in the areas of remote working, virtual offices and the implementation of Green HRM. However, this study found that many companies still do not have HRM policies that fully support sustainability.

1) Implementation of Green HRM is still limited

a. Only 30% of companies in the metaverse have a clear Green HRM policy.

b. 62% of companies have adopted virtual offices and remote working, but without measurable sustainability policies.

c. Sustainability incentives for employees, such as bonuses for reducing the digital carbon footprint, are still rarely implemented (only 18% of companies implement them).

2) Digital well-being and virtual fatigue

a. 45% of metaverse workers experience digital fatigue due to too much virtual interaction and high performance expectations.

b. Only 35% of workers feel that their HRM policies really support well-being in a virtual work environment.

3) Lack of HRM regulation in the metaverse

a. There is no global standard for digital labour rights, including wages, working hours and benefits in the metaverse.

b. Some companies have begun to adopt digital well-being strategies, such as VR work time limits and digital leave, but these practices are still uncommon.

Implications:

1) Companies in the metaverse need to develop more concrete green HRM policies to support the sustainability of virtual work.

2) Global standards are needed to protect digital workers in the metaverse from exploitation or digital burnout.

4) Conclusions and policy implications

The discourse on sustainability in the metaverse is still more promotional than real action.

Companies need to be more transparent in their communications and avoid greenwashing practices.

Energy consumption in the metaverse is still high, but there is an opportunity to adopt a greener digital economy model.

Global regulation is needed to ensure that metaverse platforms use renewable energy and more efficient blockchain technology.

4. Human resource management in the metaverse should pay more attention to digital well-being and sustainability.

A more measurable Green HRM policy and regulations are needed to protect the digital workforce.

Recommendations

1) Global regulations should be implemented immediately to regulate sustainability in the metaverse, including energy standards, sustainability transparency, and digital labor rights.

2) Metaverse platforms should invest in green technologies, such as energy-efficient blockchains and renewable energy-based servers.

3) Companies need to develop Green HRM strategies that support the well-being of virtual employees and reduce the environmental impact of digital activities.

CONCLUSION

This study examines sustainability in the metaverse through the perspectives of linguistics, environmental economics, and human resource management (HRD). Based on the analysis, it was found that the metaverse has great potential to support sustainability, but still faces various challenges in its implementation.

1. Main Conclusions

- 1) Sustainability Discourse in the Metaverse is Still Symbolic
 - a. The language of sustainability in the metaverse is used more as a marketing strategy (greenwashing) than as a real effort to reduce environmental impacts.
 - b. The lack of digital linguistic regulation has led to the use of many terms such as "green," "carbon-neutral," and "eco-friendly" without clear standards.
 - c. Metaverse users have a high awareness of sustainability (78%), but only a small portion considers this aspect in their decisions (32%).
- 2) Metaverse Energy Consumption is Still High, but Green Technology is Starting to be Implemented
 - a. The metaverse consumes 80-120 TWh of energy per year, with a carbon footprint equivalent to the energy consumption of a small country like Belgium.
 - b. Proof-of-Stake (PoS) based blockchain technology can reduce energy consumption by up to 80% compared to Proof-of-Work (PoW), but its adoption is still limited.
 - c. Stricter global regulations are needed to regulate the digital carbon footprint and ensure that metaverse platforms switch to renewable energy.
- 3) Green HRM in the Metaverse is Still Not Optimal
 - a. 62% of companies have implemented remote work and virtual offices, but only 30% have sustainability-based HR policies.
 - b. The lack of global regulations causes ambiguity in digital labor rights, including sustainability-based welfare and compensation.
 - c. 45% of workers experience digital burnout, indicating that the metaverse needs better digital welfare policies to ensure sustainability in the virtual workplace.

2 Research Implications

For Academics and Researchers:

This study shows that sustainability in the metaverse is a complex field, so further research is needed to develop better digital linguistic regulations, green energy standards, and Green HRM policies.

For Companies and Metaverse Developers:

- 1) Companies should avoid greenwashing practices and increase transparency regarding sustainability.
- 2) Investment in energy-efficient blockchain technology and renewable energy-based servers should be prioritized.
- 3) Green HRM should be further developed, including digital welfare policies for metaverse workers.

For Policymakers and Regulators:

- 1) Global regulations are needed to regulate energy consumption and digital carbon footprint in the metaverse.
- 2) Linguistic standardization in sustainability communications needs to be implemented so that companies do not misuse green terms.
- 3) Digital workforce rights in the metaverse should be protected, including fair compensation and clear welfare policies.

3 Recommendations for the Future

- 1) Development of digital linguistic regulations to ensure transparency in sustainability communications in the metaverse.
- 2) Investment in green technologies, including energy-efficient blockchain and renewable energy-based servers.
- 3) Implementation of more concrete Green HRM policies to ensure the welfare of digital workers.
- 4) Collaboration between governments, companies, and academics to create clear sustainability standards in the metaverse.

4 Final Conclusions

The metaverse has the potential to become a more sustainable digital environment, but still faces challenges in linguistics, environmental economics, and human resource management. Synergy between technological innovation, sustainability policies, and communication transparency is needed so that the metaverse can develop responsibly and sustainably.

6. LIMITATION

Despite its comprehensive interdisciplinary approach, this study has several limitations that should be acknowledged. These limitations present opportunities for future research to refine and expand upon the findings.

1 Scope and Data Availability

a. Limited Access to Industry-Specific Data

Many metaverse platforms and technology companies do not publicly disclose detailed sustainability reports or energy consumption metrics.

The study primarily relied on secondary data sources, which may not fully capture real-time industry practices.

b. Focus on Selected Platforms

This research analyzed a limited number of metaverse platforms, particularly Decentraland, The Sandbox, and Meta Horizon Worlds.

The findings may not fully represent new or emerging metaverse platforms that have different sustainability approaches.

c. Time Constraints and Rapid Technological Changes

The metaverse ecosystem is evolving rapidly, with new sustainability initiatives, policies, and technologies emerging frequently.

Findings from this study may become outdated as companies implement greener technologies or governments introduce new regulations.

2 Methodological Limitations

Challenges in Measuring Carbon Footprint in the Metaverse

Estimating the environmental impact of metaverse operations (e.g., blockchain transactions, cloud computing, virtual reality infrastructure) remains challenging due to inconsistent industry reporting standards.

The study had to rely on approximate energy consumption models, which may not fully reflect actual energy use in different metaverse environments.

3 Regulatory and Ethical Considerations

1) Lack of Standardized Sustainability Regulations

The absence of uniform global policies on carbon emissions, blockchain sustainability, and metaverse workforce rights creates uncertainty in assessing the long-term impact of sustainability efforts.

Different jurisdictions have varied regulations, making cross-border comparisons difficult.

2) Potential Bias in Self-Reported Data

Survey participants may have overstated or understated their perceptions of sustainability due to personal biases, corporate policies, or lack of direct knowledge about environmental impacts.

Some responses may have been influenced by social desirability bias, where respondents provide answers that align with perceived sustainability expectations.

4 Future Research Directions

To overcome these limitations, future research should:

1) Utilize real-time data from metaverse companies to track actual energy consumption and environmental impact.

2) Expand the scope of linguistic analysis to include non-English discourse communities and internal corporate communications.

3) Conduct longitudinal studies to track evolving sustainability policies and HRM practices over time.

4) Examine the impact of emerging regulations on metaverse sustainability and workforce management.

While this study provides valuable insights into the intersection of metaverse sustainability, linguistics, environmental economics, and HRM, it acknowledges certain data, methodological, and regulatory limitations. Addressing these limitations in future research will enhance the understanding of how metaverse platforms can become truly sustainable digital ecosystems.

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