

Digital Innovation: International Journal of E-ISSN: 3047-9053 Management

Research Article

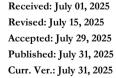
The Effect of Green Marketing on Purchase Decision with Brand Image as A Mediating Variable (A Case Study at Satvika Bhoga Denpasar)

I Made Denny Wahyu Aditya^{1*}, I Gst. A. Kt. Gd. Suasana²

- ¹ Faculty of Economics and Business, Universitas Udayana, Indonesia 1; e-mail: denny.aditya191@student.unud.ac.id
- Faculty of Economics and Business, Universitas Udayana, Indonesia 2; e-mail: agung suasana@unud.ac.id
- * Corresponding Author: I Made Denny Wahyu Aditya

Abstract: This study aims to analyze the effect of green marketing on purchase decision with brand image as a mediating variable among consumers of Satvika Bhoga in Denpasar. The research is grounded in the increasing consumer awareness of environmental issues, which has not yet been fully reflected in consistent purchasing behavior toward environmentally friendly products. Despite a rise in environmental consciousness, many consumers remain skeptical or indifferent unless a brand manages to build a credible and positive image aligned with eco-friendly values. Employing a quantitative approach with an associative research design, data were collected through structured questionnaires distributed to Satvika Bhoga consumers, selected using purposive sampling. The analysis was conducted using path analysis and the Sobel test to assess both direct and indirect relationships among variables. These methods allowed the researchers to examine not only the magnitude of influence but also the mediating role of brand image in shaping purchase decisions. The results indicate that green marketing has a positive and significant effect on purchase decision and significantly strengthens Satvika Bhoga's brand image as an environmentally conscious brand. Furthermore, brand image was found to have a strong and statistically significant influence on purchase decision, confirming its role as a partial mediator. This implies that green marketing efforts, such as eco-friendly packaging, sustainable sourcing, and environmental messaging, not only influence consumer decisions directly but also enhance the overall brand perception, which in turn further motivates consumers to make purchases. Thus, businesses aiming to improve eco-product sales should prioritize consistent green marketing strategies that reinforce a trustworthy and environmentally responsible brand image.

Keywords: Brand Image; Green Marketing; Organic Products; Purchase Decision; Satvika Bhoga.





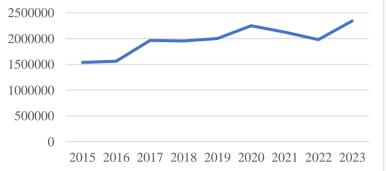
Copyright: © 2025 by the authors. Submitted for possible open access publication under the terms and conditions of the Creative Commons Attribution (CC BY SA) license (https://creativecommons.org/li censes/by-sa/4.0/)

1. Introduction

Purchase decision is a critical stage in the consumer buying process, reflecting the outcome of various considerations before selecting a product or service. Understanding the factors that influence purchase decisions is essential for companies to enhance their competitiveness. Today's consumers evaluate not only the functional aspects of a product but also psychological, emotional, and social factors that influence their preferences. These changing dynamics have increasingly driven consumers to consider environmental aspects in their decision-making, in line with the growing adoption of sustainable lifestyles and preferences for brands that uphold ethical values and environmental commitments (Deloitte, 2022).

The impact of consumer purchasing decisions on the environment is becoming increasingly evident. According to Deloitte (2022), consumer spending accounts for more than a quarter of total greenhouse gas emissions in the UK, making it the largest contributing

sector. In Indonesia, one of the main drivers of global warming is plastic waste pollution, which stems from the public's low awareness of proper waste disposal (Fatmawati & Alikhwan, 2021). Consumption activities such as online shopping also contribute significantly to environmental degradation. A study conducted by the Research Center for Oceanography of the Indonesian Institute of Sciences (LIPI) in 2020 found that restrictions during the COVID-19 pandemic and work-from-home (WFH) policies led to a 62% increase in general online shopping packages and a 47% rise in online food orders. Approximately 96% of these packages were wrapped in plastic, a commonly used material in online transactions. Sharma (2021) also emphasized that marketing activities are partly responsible for environmental damage as they promote increased consumption and waste generation, while also shortening product life cycles. Therefore, a more sustainable marketing approach is becoming.



Picture 1. Average Consumption per Capita (Rupiah), Denpasar City 2015 - 2023 Source: denpasarkota.bps.go.id

Based on per capita consumption data in Denpasar City from 2015 to 2023, there is an upward trend. This trend indicates that Denpasar residents have active consumption patterns that tend to increase year after year, indicating market readiness to make purchasing decisions for various products, including organic products. This provides a strong foundation for examining the factors influencing purchase decisions in the eco-friendly product segment.

Satvika Bhoga is one of the companies that has consistently implemented sustainable practices in the Denpasar area for decades. Satvika Bhoga offers a variety of organic food options, including vegetables, rice, and fruits. Satvika Bhoga means nutritious food full of life energy for the body, mind, and soul. The Satvika lifestyle prioritizes consuming foods rich in life energy (prana), which is produced from fertile soil and has a positive impact on life. Through these values, Satvika Bhoga consistently communicates its company vision to consumers, particularly through the use of social media as a means of educating and promoting the benefits of the organic products offered. The selection of Satvika Bhoga as the research object is based on the company's commitment to marketing and raising public awareness of organic food consumption in the Denpasar area. Additionally, the company management's openness to academic collaboration was a primary consideration in determining this research subject.

Based on the results of an interview with one of the founders of Satvika Bhoga. The implementation of strategies carried out by the company hasn't been entirely successful in driving sales stability due to seasonal transaction fluctuations., which can be seen in the decline in transactions during each school holiday period and towards the end of the year and the beginning of the year, even though the company has consistently prioritized the value of sustainability in its business operations. To evaluate this condition, the company needs to further examine related purchase decision consumers' perceptions of the organic products offered are crucial for maintaining consistent sales. A factor believed to influence this decision is the marketing strategy implemented, particularly the green marketing approach that emphasizes sustainability. Satvika Bhoga, through its marketing strategy, actively seeks to create a positive perception in the minds of consumers, with the ultimate goal of encouraging consumers to choose the products offered over other alternatives available in the market. To gain an initial understanding and a clearer picture of consumer purchasing decision patterns for Satvika Bhoga products, the authors conducted a preliminary survey. This survey involved 30 respondents specifically selected for their prior experience purchasing products from Satvika Bhoga. This approach enabled the researchers to identify initial trends and challenges Satvika Bhoga might face in influencing consumer choices, particularly in the context of an increasingly environmentally conscious market.

4.

with other brands?

buying organic food products?

23

Answer No Question Yes No Do you tend to avoid products that don't show concern for 1. 13 17 the environment? Does Satvika Bhoga have any advantages over other organic 2. 27 3 food brands? Is Satvika Bhoga's brand image as an environmentally 2 conscious brand one of your considerations when comparing 28

Table 1. Pre-Survey Results for Satvika Bhoga Denpasar Consumers

Pre-survey results indicate a gap between consumer perceptions and behavior regarding sustainability values. While 90% of respondents rated Satvika Bhoga as superior to other organic brands and 93% considered its eco-friendly image when choosing products, only 43% actually avoided products that were environmentally unfriendly. This indicates that sustainability values have not yet fully become a primary factor in purchasing decisions. Without immediate action with a stronger communication strategy, Satvika Bhoga risks losing momentum in consolidating its brand image as an environmentally conscious organic retailer.

Is Satvika Bhoga one of the top brands you consider when

Kotler & Keller (2020:95) explain that purchasing decisions are the result of a consumer's evaluation of various alternatives to select the product that best suits their needs and preferences. The consumer purchasing process consists of five main stages: need recognition, information search, alternative evaluation, purchase decision, and post-purchase behavior (Kotler & Keller, 2020:91). These five stages play a crucial role in shaping the consumer experience and determining the sustainability of their relationship with a brand or product. Furthermore, technological advances and the digital information explosion have changed the way consumers obtain and evaluate information before making purchasing decisions. Zhu et al. (2021) explain that the proliferation of various information sources and distribution platforms has provided consumers with quick and easy access to information related to environmental sustainability and more ethical business practices. Consumers can now obtain information from various sources, such as social media, websites, and mobile applications, which increasingly influence their preferences in choosing a particular product or brand (Indu & Thampi, 2021).

The theory used in this study is the theory of planned behavior (TPB). This theory starts from the assumption that humans generally act rationally, where they always consider various information and the consequences of actions taken, both consciously and unconsciously. The theory of planned behavior (TPB) is a theory developed as an extension of the theory of reasoned action (TRA). TPB explains that human behavior is influenced by the intention to act (Ajzen, 1991). In integrating the theory of planned behavior (TPB) with economic theory, Ruangkanjanases et al. (2020) examined the application of the TPB model in green consumption behavior, emphasizing the influence of individual and societal interests on the intention to purchase environmentally friendly products. Meanwhile, by referring to marketing theory, Armutcu et al. (2023) developed the TPB model further by exploring how factors such as marketing through social media and digital marketing interactions influence green product purchasing behavior.

Moving away from the issue of worsening environmental damage, the current situation has given rise to a new term in the business world: Ecopreneurship, where a company focuses not only on profits but also on environmental aspects. In Bali itself, business owners have begun to implement environmentally conscious behaviors in their business practices. (Ekawati et al., 2017) Not only businesses but consumers also play a vital role in protecting the environment by choosing eco-friendly products. The purchasing decisions we make every day can have a significant impact on environmental conditions. Today's fierce competition requires companies to implement creative and innovative marketing strategies to survive and win in the market. One increasingly prominent approach is green marketing, defined as the application of the concepts of a circular economy and sustainable development to business practices. By prioritizing resource efficiency, reducing waste, and promoting environmentally friendly products, green marketing contributes to environmental preservation (Liu, 2024). Green marketing, which emerged in the 1990s, is a marketing strategy based on traditional marketing theory. This strategy prioritizes environmental protection as a management

principle, green culture as a value concept, and consumer demand for environmentally friendly consumption as its starting point.

Green marketingis a strategy focused on producing and promoting reusable and environmentally friendly products. In the past two decades, nearly all companies have implemented at least some sustainability-oriented practices in response to growing global awareness of climate change and the serious impact it can have on the planet and all living things (Schiffman & Wisenblit, 2019:319). Simply put, green marketing is a marketing strategy that focuses not only on commercial aspects but also prioritizes the principles of environmental sustainability. The implementation of green marketing aims to attract the attention of consumers who are increasingly concerned about environmental issues and demand products that are not only high-quality but also environmentally friendly. Based on research conducted by Alifia & Dewi (2022), environmentally friendly products are preferred by consumers because they are environmentally friendly, thus influencing purchasing decisions. Purchasing decisions occur when consumers perceive that the green product offered can meet their needs while contributing to environmental sustainability. In this context, green marketing is a crucial step that can differentiate a product from its competitors and create a certain image for environmentally conscious consumers.

Researchers have stated that environmentally friendly brands are a key factor in the successful implementation of a green image strategy. The relevance and consumer behavior towards environmentally friendly products have been the subject of numerous studies. Consumers in European countries are known to have positive and supportive attitudes towards sustainable products (Majeed et al., 2022). As consumer interest in environmentally friendly products increases, companies need to be careful and strategic in building their brand image to become the primary choice in the market. To achieve a competitive advantage, companies must be able to build a unique image and identity in the minds of consumers. This process not only creates differentiation from competitors but also ensures that the product, service, or brand offered is perceived as a better solution to meet consumer needs compared to other alternatives (Schiffman & Wisenblit, 2019:129). The presence of a brand in a product plays a crucial role for a company, as it can create and leave a lasting impression on the minds of consumers who encounter it (Rahmadhani, 2022). The impression or message instilled through a brand has great potential in shaping brand image, which ultimately influences consumer perception and interest in that brand. Brand creation is not only the foundation for building consumer perceptions but is also considered a form of psychological interaction that occurs when consumers remember a particular brand (Maharani, 2020). Brand image encompasses a product's attractiveness, functionality, ease of use, popularity, and overall value from a consumer perspective. When consumers purchase a product, they also purchase the image attached to that product. The more positive the brand image, the more positive consumer behavior towards it. Research conducted by Nasri et al. (2023) found that brand image has a significant influence on consumer purchasing behavior.

Based on previous research conducted by Tsai et al. (2020), it was shown that green marketing has a positive effect on purchase decisions. This indicates that when companies implement green marketing practices, it will increase customer decisions to purchase our products. In contrast, this study differs from research conducted by Mahendra (2020); Ginting et al. (2023); Hermawan et al. (2023) which stated that green marketing has no effect on customer purchase decisions. The results of research related to the influence of green marketing on purchase decisions found different research results (research gap), so this study uses a mediating variable. Previous research by Genoveva (2020) stated that brand image plays a positive role in mediating the relationship between green marketing and purchase decisions. This shows that when a brand image improves, it can influence the influence of green marketing on purchase decisions. Based on this study, brand image is used as a mediating variable. What distinguishes this study from the research conducted by Genoveva (2020) is the geographical gap; the study was conducted in the Greater Jakarta area, while this study was conducted in Denpasar, Bali.

Based on the existing phenomena, geographical gaps, and research gaps, research on purchase decisions at Satvika Bhoga in relation to green marketing and brand image is important to research.

2. Method

This study uses a quantitative approach with an associative design to analyze the influence of green marketing on purchasing decisions for Satvika Bhoga products, with brand image as a mediating variable. The study was conducted in Denpasar City because this area is the location of Satvika Bhoga's business and the center of urban community consumption in Bali. The object of the study is consumer purchasing behavior, while the subjects are consumers who have purchased Satvika Bhoga products. The three main variables used include green marketing (X), brand image (M), and purchase decision (Y), each of which is measured through relevant indicators and supported by previous literature.

Data collection was conducted through questionnaires distributed online and offline, with the sample determined using a purposive sampling technique. The sample size was set between 65 and 130 respondents, with the criteria of having purchased Satvika Bhoga products and having a minimum education of high school or equivalent. The questionnaire instrument has been tested for validity and reliability, with the results of all indicators showing correlation values and Cronbach's Alpha that meet the requirements. Quantitative and qualitative data in this study are sourced from respondents and supporting documents such as reports from BPS, Deloitte, and LIPI.

Data analysis was conducted using descriptive and inferential statistics, including path analysis to test direct and indirect relationships between variables, and the Sobel and VAF tests to measure the mediating role of brand image. Classical assumption tests (normality, multicollinearity, heteroscedasticity) were conducted to ensure the validity of the regression model. The results of the data processing are expected to provide a deeper understanding of green marketing strategies and consumer perceptions of brand image, as well as the influence of both on purchasing decisions for environmentally friendly products such as Satvika Bhoga.

3. Results and Discussion

3.1. Classical Assumption Test Results

3.1.1. Normality Test

A normality test is performed to determine whether the residuals from the regression model are normally distributed. This test can be performed using the Kolmogorov-Smirnov test. If the Asymp Sig coefficient (two-tailed) is greater than 0.05, the data is considered normally distributed. The results of the normality test in this study can be seen in Table 2.

Table 2. Results of Normality Test (One-Sample Kolmogorov-Smirnov)

Equality	Asymp. Sig. (2-tailed) Kolmogorov-Smirnov	
Substructure 1	0.064	
Substructure 2	0.200	

Data source processed, 2025

Table 2 shows that the Asymp Sig. (2-tailed) Kolmogorov-Smirnov values are 0.064 and 0.200, respectively. These values are greater than the alpha value of 0.05, thus indicating that the data used in this study are normally distributed.

3.1.2. Multicollinearity Test

Multicollinearity testing is performed by analyzing tolerance values and VIF values. Tolerance and VIF values are used to measure the variability of independent variables or the relationship between independent variables. If the tolerance value is less than 0.10 or the VIF value is more than 10, it indicates multicollinearity. The tolerance and VIF values are shown in Table 3 as follows:

Table 3. Results of Multicollinearity Test of Structure 1

Variables	Tolerance	VIF
Green Marketing(X)	1,000	1,000

Processed data source, 2025

The VIF and tolerance values of the green marketing variable in the structural regression equation 1 show a VIF value of 1.000 smaller than 10.00 (1.000 < 10.00) and a tolerance value for the green marketing variable of 1.000 greater than 0.10 (1.000 > 0.10). This means that the regression equation model is free from multicollinearity.

Table 4. Results of Multicollinearity Test of Structure 2

Variables	Tolerance	VIF
Green Marketing(X)	0.412	2,430
Brand Image(M)	0.412	2,430

Processed data source, 2025 (Appendix 9)

The VIF and tolerance values of the green marketing and brand image variables in the structural regression equation 2 each show a VIF value of 2.430, which is smaller than 10.00 (2.430 < 10.00), and a tolerance value of 0.412, which is larger than 0.10 (0.412 > 0.10). This means that the regression equation model is free from multicollinearity.

3.1.3. Heteroscedasticity Test

The heteroscedasticity test aims to determine whether there is unequal variance in the residuals from one observation to another in the regression model. This test is performed using the Glejser test. If the significance value is above 0.05, the regression model does not contain heteroscedasticity.

Table 5. Results of Heteroscedasticity Test (Glejser Test)

Equality	Model	t	Sig.
Substructure 1	Green Marketing	0.620	0.537
Substructure 2	Green Marketing	-0.899	0.371
	Brand Image	-0.965	0.337

Processed data source, 2025 (Appendix 10)

Table 4.8 shows that each model has a significance value of 0.537, 0.371, and 0.337. These values are greater than 0.05, indicating no influence between the independent variables on the absolute residual. This indicates that the research model does not contain symptoms of heteroscedasticity.

3.1.4 Path Analysis

Data testing in this study used path analysis techniques. Path analysis is an extension of multiple linear regression analysis to test causal relationships between two or more variables.

- Formulating a Structural Equation Hypothesis
 - The first step in path analysis is to formulate a research model hypothesis based on existing theories, namely:
 - (a) Green marketing(X) influences the purchase decision (Y) on the Satvika Bhoga product?
 - (b) Green marketing(X) influences the brand image (M) of the Satvika Bhoga product?
 - (c) Brand image(M) influence the purchase decision (Y) on the Satvika Bhoga product?
 - (d) Brand image(M) plays a role in mediating the influence of green marketing (X) on the purchase decision (Y) for Satvika Bhoga products?
- Path Coefficient Diagram Form

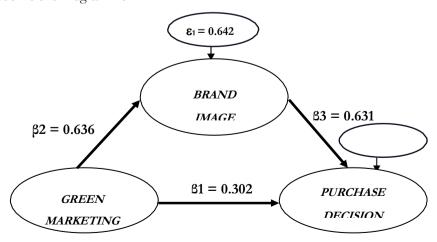


Figure 2. Path Analysis Model Data source processed, 2025

- a. Direct effect
 - a) The influence of green marketing (X) on purchase decisions (Y) is 0.302
 - b) The influence of green marketing (X) on brand image (M) is 0.636
 - c) The influence of brand image (M) on purchase decisions (Y) 0.631
- b. Indirect effect

The magnitude of the indirect influence of green marketing (X) on purchase decisions (Y) through brand image (M) as a mediating variable is $0.636 \times 0.631 = 0.401$

c. Total Influence

The total influence can be done by adding the direct influence of green marketing on purchase decisions of 0.302 and the indirect influence of green marketing on purchase decisions through brand image of 0.401, so the result is 0.302 + 0.401 = 0.703.

• Calculating the Coefficient of Determination (R²) and Error (ε)

This test will examine the value of each determination coefficient for substructure 1, namely R12 of 0.588 and substructure 2 R22 of 0.513, as well as the value of each error variable in each structure with the aim of compiling a final path diagram model. The following is the calculation of the error variable value in each structure.

$$\Box _1 = \checkmark ([1-R] _1^2)$$

$$\Box _1 = \checkmark ([1-R] _1^2) = \checkmark (1-0.588) " = " \checkmark 0.412 " = 0.642"$$

$$\Box _2 = \checkmark ([1-R] _2^2) = \checkmark (1-0.513) " = " \checkmark 0.487 " = 0.698"$$

Calculation of the influence of error (\Box) then we get the results for the influence of substructure error 1 $(\Box$ 1) of 0.642 and the influence of substructure error 2 $(\Box$ 2) of 0.698.

The calculation of the total coefficient of determination is as follows:

$$R^2 m = 1 - (\Box^12 \times \Box^22)$$

$$R^2 m = 1 - ([0.642]^2 \times [0.698]^2) = 1 - (0.412 \times 0.487) = 1 - 0.200 = 0.800$$

This means that 80.0% of the variation in purchase decisions can be explained by green marketing and brand image, while the remainder (20.0%) is explained by other variables not included in the model.

Hypothesis Testing

To provide a comprehensive understanding of the analysis results, the testing criteria have been clearly defined to explain the interpretation of the influence that exists between each variable in this research model, as follows:

If sig ≤ 0.05 then Ho is rejected and Ha is accepted.

If sig ≥ 0.05 then Ho is accepted and Ha is rejected.

(1) Significant influencegreen marketingtopurchase decision

H0: There is no significant effectgreen marketing topurchase decision

H1: There is a significant influencegreen marketingtopurchase decision

The SPSS test results show that green marketing has a Beta coefficient value of 0.302 and a Sig. value of 0.014. Therefore, it can be said that the hypothesis is accepted because the Sig. value of 0.014 < 0.05. This indicates that H0 is rejected and H1 is accepted.

(2) Significant influencegreen marketingtobrand image

H0: There is no significant influencegreen marketing to brand image

H1: There is a significant influencegreen marketing to brand image

The SPSS test results show that green marketing has a Beta coefficient value of 0.636 and a Sig. value of 0.000. Therefore, it can be said that the hypothesis is accepted because the Sig. value of 0.000 < 0.05. This indicates that H0 is rejected and H1 is accepted.

(3) Significant influencebrand imagetopurchase decision

H0: There is no significant influencebrand imagetopurchase decision

H1: There is a significant influencebrand imagetopurchase decision

The SPSS test results show thatbrand imagehas a Beta coefficient value of 0.631 and a Sig. value of 0.000. Therefore, it can be said that the hypothesis is accepted because the Sig. value of 0.000 < 0.05. This indicates that H0 is rejected and H1 is accepted.

Summarizing and Concluding

Table 6. Direct Influence, Indirect Influence, and Total Influence

Influence of Variables	Direct Influence	Indirect Influence Through Variable M	Total Influence	Significance	Results
X → M	0.636		0.636	0,000	Significant
M → Y	0.631		0.631	0,000	Significant
X → Y	0.302	0.401	0.703	0.014	Significant

Processed data source, 2025

Table 6 shows a summary of the direct and indirect influence paths between variables, as well as the total influence on each structural equation generated using path analysis. The following explains the meaning of the values in Table 4.9.

- The influence of green marketing on purchase decisions

Research conducted on Satvika Bhoga consumers in Denpasar City regarding the influence of green marketing on purchase decisions showed results showing a measurable direct influence between the green marketing efforts carried out by the company and purchase decisions of 0.302 or 30.2 percent.

- The influence of green marketing on brand image

Research conducted on Satvika Bhoga consumers in Denpasar City regarding the influence of green marketing on brand image found that green marketing has a direct influence on brand image of 0.636 or 63.6 percent.

- The influence of brand image on purchase decisions

Research conducted on Satvika Bhoga consumers in Denpasar City regarding the influence of brand image on purchase decisions found that brand image has a direct influence on purchase decisions of 0.631 or 63.1 percent.

 The role of brand image in mediating the influence of green marketing on purchase decisions

Research conducted on Satvika Bhoga consumers in Denpasar City regarding the role of brand image in mediating the influence of green marketing on purchase decisions found that green marketing has a direct influence on purchase decisions of 0.302 or 30.2 percent and an indirect influence through brand image of 0.401 or 40.1 percent so that the total influence is 0.703 or 70.3 percent.

3.1.5. Sobel test

The Sobel test is formulated with the following equation and can be calculated using Microsoft Excel. If the calculated Z value is greater than 1.96 (with a 95 percent confidence level), then the mediator variable is considered to significantly mediate the relationship between the independent variable and the dependent variable. Therefore, the calculated z value of 4.08 > 1.96 indicates that H0 is rejected and H4 is accepted. This indicates that brand image is a variable that can mediate the influence of green marketing on purchase decisions or in other words, green marketing has an indirect influence on purchase decisions through brand image so that H4 can be accepted.

3.1.6 VAF Test

The calculation results show a VAF value of 0.570, or 57 percent, which means the VAF value is between 20 percent and 80 percent. Therefore, it can be concluded that brand image can be categorized as a partial mediator of the relationship between green marketing and purchase decisions.

3.2. Discussion of Research Results

3.2.1. The influence of green marketing on purchase decisions

The results of the hypothesis testing indicate that green marketing has a positive and significant influence on purchasing decisions. This finding clearly indicates that Satvika

Bhoga's green marketing efforts directly and positively influence consumers' purchasing decisions.

The stronger and more effective the implementation of green marketing, the greater the tendency for consumers to choose the products offered. This is reinforced by respondents' perceptions, which demonstrate a deep awareness and concern for environmental issues. Consumers actively avoid products perceived as environmentally unfriendly and strongly consider sustainability aspects when interacting with brands. They also show a high level of attention to information and marketing campaigns that emphasize environmentally friendly values, indicating that these messages are successfully reaching and influencing their considerations. These overall responses confirm that Satvika Bhoga's green marketing strategy has successfully generated a positive response and influenced consumer purchasing behavior.

3.2.2. The influence of green marketing on brand image

The results of the hypothesis testing indicate that green marketing has a positive and significant impact on brand image. This indicates that the green marketing strategy implemented by Satvika Bhoga has a very strong influence on shaping their brand image in the eyes of consumers.

The company's commitment to sustainability and environmentally friendly practices, as reflected in its core philosophy and partnerships with organic farmers, has translated into positive brand perceptions. However, it's worth noting that the overall brand image still shows potential for improvement. While green marketing has proven to be an image builder, there's still room to strengthen the brand's strengths, advantages, and uniqueness in consumers' minds. Respondents recognized and trusted Satvika Bhoga to some extent, but there's room to further highlight the distinctive characteristics that differentiate it from competitors in the organic market.

3.2.3. The influence of brand image on purchase decisions

The results of the hypothesis testing indicate that brand image has a positive and significant influence on purchase decisions. This finding confirms that the perceptions and associations formed in consumers' minds regarding Satvika Bhoga have a substantial impact on purchasing decisions. The more positive the Satvika Bhoga brand image, the more likely consumers are to choose the product.

A positive brand image increases consumers' likelihood of choosing Satvika Bhoga products. Interestingly, although consumers' purchase decisions for Satvika Bhoga are at a very high level, the brand image itself still shows room for growth. This could suggest that today's consumers may be highly motivated by the product's alignment with their healthy lifestyle preferences and the convenience of shopping. However, to maintain long-term loyalty and competitiveness in a competitive market, strengthening brand image is essential.

3.2.4. The role of brand image in mediating the influence of green marketing on purchase decisions

The results of the H4 hypothesis testing revealed that brand image significantly mediates the relationship between green marketing and purchase decisions at Satvika Bhoga. This finding provides in-depth insight into the psychological mechanisms underlying consumer purchasing decisions in the organic product market. It suggests that green marketing not only operates as a direct stimulus but also complexly influences consumer behavior through the formation and strengthening of brand image.

Specifically, when Satvika Bhoga implements green marketing practices (e.g., through offering organic products or communicating sustainability), this information is processed by consumers. This process then contributes to the formation of brand associations such as strength, superiority, and uniqueness, which form the core of Satvika Bhoga's brand image. This formed brand image, in turn, acts as a powerful mediating factor, effectively influencing consumers' attitudes, trust levels, and ultimately, their purchase decisions. The dominant indirect effect compared to the direct effect indicates that the brand image formation process is a crucial stage in consumers' responses to green marketing. Classification as a partial mediation indicates that although there is a direct influence pathway, much of the impact of green marketing on purchase decisions is filtered and significantly amplified by brand image. This underscores that consumers are not simply buying "green products," but rather, they are buying from brands they trust and value.

4. Conclusion

Based on the results of the data analysis and discussion that have been described, this study produces several important conclusions as follows:

- Green marketinghas a positive and significant effect on purchase decisions for Satvika Bhoga products. This indicates that Satvika Bhoga's marketing strategy is successful in encouraging consumers to purchase Satvika Bhoga products. Satvika Bhoga consumers have a high awareness and concern for environmental issues, and they actively consider sustainability factors when choosing products.
- 2) Green marketinghas a positive and significant impact on the brand image of Satvika Bhoga products. This indicates that the company's green marketing efforts have succeeded in creating a positive brand image in the minds of consumers.
- 3) Brand imagehas a positive and significant effect on purchase decisions for Satvika Bhoga products. This conclusion indicates that the formed brand image has a substantial impact on influencing consumer purchasing decisions.
- 4) Brand imageable to mediate the influence of green marketing on purchase decisions for Satvika Bhoga products. The results of the mediation test indicate that brand image acts as a partial mediator. This means that green marketing not only directly influences purchase decisions but also significantly influences them through the formation of a positive brand image.

References

- Adisak, S. (2022). The influence of customer expectations, customer loyalty, customer satisfaction and customer purchase decision on customer purchasing intentions: A case study of K-POP fans in Thailand. *African Journal of Business Management, 16*(1), 1–9. https://doi.org/10.5897/ajbm2021.9321
- Aditya, D. E., Siregar, M. E. S., & Sari, D. A. P. (2023a). Measuring purchase decision tendencies of Jakarta Special Region e-commerce consumer. *Jurnal Dinamika Manajemen dan Bisnis*, 6(1). https://doi.org/10.21009/JDMB.06.1.2
- Adnyana, I. B. R. K., & Santika, I. W. (2021a). Peran mediasi brand image pada pengaruh green marketing terhadap purchase decision (Studi kasus pada pelanggan Starbucks di Kota Denpasar). *E-Jurnal Manajemen Universitas Udayana*, 10(11), 1161. https://doi.org/10.24843/eimunud.2021.v10.i11.p06
- Ajzen, I. (2020). The theory of planned behavior: Frequently asked questions. *Human Behavior and Emerging Technologies*, 2(4), 314–324. https://doi.org/10.1002/hbe2.195
- Akbar, M. A., Rezeki, S., & Gustina. (2022). Analysis of the effect of promotion and brand image on customer purchase decisions. *Jurnal Manajemen Bisnis Eka Prasetya Penelitian Ilmu Manajemen*, 8(1), 96–107. https://doi.org/10.47663/jmbep.v8i1.233
- Alifia, H., & Dewi, P. A. R. (2022). The effectiveness of green marketing communication strategy on Garnier product purchase decisions: A study on Generation Z in Surabaya City about Garnier Green Beauty. *The Commercium*, 5(2), 294–304. https://doi.org/10.26740/tc.v5i2.47872
- Amoako, G. K., Dzogbenuku, R. K., Doe, J., & Adjaison, G. K. (2022). Green marketing and the SDGs: Emerging market perspective. Marketing Intelligence & Planning, 40(3), 310–327. https://doi.org/10.1108/MIP-11-2018-0543
- Angeline, C., Suparna, G., & Dana, I. M. (2023). The role of brand image mediates the influence of promotion on purchase decisions. *Journal of Law and Sustainable Development, 11*(10), e869. https://doi.org/10.55908/sdgs.v11i10.869
- Anjani, S., & Perdhana, M. S. (2021). Green marketing mix effects on consumers' purchase decision: A literature study. *Diponegoro Journal of Management*, 10(1). http://ejournal-s1.undip.ac.id/index.php/dbr
- Ariani, F. Y., Amalina, R., & Kumalasari, D. (2023). The role of green marketing and brand image on purchase decisions of Aqua Reflection. *Perdana Reflection*, 6(2), 219–230. https://doi.org/10.26858/pdr.v6i2.44046
- Ariestania, A. R., & Adriyanto, A. T. (2024). Green marketing dalam membentuk keputusan pembelian. *Jurnal Ilmiah Manajemen dan Bisnis*, 25(2), 159–176. https://doi.org/10.30596/jimb.v25i2.21999
- Arvy Ginting, R., Angelia, A., Salsabila, T., Damero, S., Primananda, R., & Setyo, K. (2023). Pengaruh green marketing, inovasi produk dan brand awareness terhadap keputusan pembelian (Studi kasus: PT Unilever Indonesia Tbk). *Jurnal Ilmu Multidisiplin, 1*(4), 986–992. https://doi.org/10.38035/jim.v1i4.198
- Badan Pusat Statistik. (2024). Rata-rata konsumsi per kapita sebulan (rupiah). https://denpasarkota.bps.go.id/id/statistics-table/2/MTg3IzI=/rata-rata-konsumsi-per-kapita-sebulan--rupiah-.html
- Cahyanti, N. P. I., & Ekawati, N. W. (2021). Green trust memediasi green perceived value dan green perceived risk terhadap green repurchase intention. E-Jurnal Manajemen Universitas Udayana, 10(12), 1325. https://doi.org/10.24843/ejmunud.2021.v10.i12.p04
- Clow, K. E., & Baack, D. (2022). Integrated advertising, promotion, and marketing communications (Global ed., 9th ed.). Pearson Education.
- Deloitte. (2022). How consumers are embracing sustainability? https://www2.deloitte.com/uk/en/pages/consumer-business/articles/sustainable-consumer.html
- Djatmiko, T., & Pradana, R. (2016). Brand image and product price; its impact for Samsung smartphone purchasing decision. *Procedia Social and Behavioral Sciences, 219*, 221–227. https://doi.org/10.1016/j.sbspro.2016.05.009
- Fatmawati, I., & Alikhwan, M. A. (2021). How does green marketing claim affect brand image, perceived value, and purchase decision? *E3S Web of Conferences, 316.* https://doi.org/10.1051/e3sconf/202131601020
- Fattah Al-Azzam, A., & Al-Mizeed, K. (2021). The effect of digital marketing on purchasing decisions: A case study in Jordan. *Journal of Asian Finance, Economics and Business, 8*(5), 455–463. https://doi.org/10.13106/jafeb.2021.vol8.no5.0455
- Gazi, M. A. I., Mamun, A. A., Masud, A. A., Senathirajah, A. R. B. S., & Rahman, T. (2024). The relationship between CRM, knowledge management, organization commitment, customer profitability and customer loyalty in telecommunication industry: The mediating

- role of customer satisfaction and the moderating role of brand image. Journal of Open Innovation: Technology, Market, and Complexity, 10(1). https://doi.org/10.1016/j.joitmc.2024.100227
- Gelderman, C. J., Schijns, J., Lambrechts, W., & Vijgen, S. (2021). Green marketing as an environmental practice: The impact on green satisfaction and green loyalty in a business-to-business context. *Business Strategy and the Environment, 30*(4), 2061–2076. https://doi.org/10.1002/bse.2732
- Genoveva, G., & Berliana, W. (2021). Pengaruh green marketing mix terhadap brand image produk Tupperware. *Journal of Management and Business Review*, 18(1), 60–76. https://doi.org/10.34149/jmbr.v18i1.218
- Genoveva, G., & Samukti, D. R. (2020). Green marketing: Strengthen the brand image and increase the consumers' purchase decision. Mix: Jurnal Ilmiah Manajemen, 10(3), 367. https://doi.org/10.22441/mix.2020.v10i3.004
- Hair, J. F., Ringle, C. M., & Sarstedt, M. (2013). Partial least squares structural equation modeling: Rigorous applications, better results and higher acceptance.
- Handoko, W., Roziki, A. A., & Ferdinand, A. T. (2024). The effect of green social media marketing on purchase decision: A systematic literature review. Research Horizon, 4(4), 361–368. https://journal.lifescifi.com/index.php/RH/article/view/346
- Hermawan, A., Hidayah, N., & Utami, S. (2023). Pengaruh kualitas produk, green marketing, dan experiential marketing terhadap keputusan pembelian (Studi empiris pada konsumen Kopi Lawoek Temanggung). *Borobudur Management Review, 3*(1), 46–61. https://doi.org/10.123.115/bmar.v%vi%i.8799
- Hossain, M. D. S., Hossain, M. D. A., Masud, A. A., Islam, K. M. Z., Mostafa, M. D. G., & Hossain, M. T. (2023). The integrated power of gastronomic experience quality and accommodation experience to build tourists' satisfaction, revisit intention, and word-of-mouth intention. *Journal of Quality Assurance in Hospitality & Tourism*, 1–27. https://doi.org/10.1080/1528008x.2023.2173710
- Jajang, A., Juliana, J., Monoarfa, H., Rohepi, A. P., & Karim, R. (2024). Integrating country of origin, brand image and halal product knowledge: The case of the South Korean skincare in Indonesia. *Journal of Islamic Marketing*, 15(?), [volume or issue unclear]. https://doi.org/10.1108/JIMA-12-2021-0390
- Jennah, H., & Ismail, A. (2023). Pengaruh green marketing mix terhadap purchase decision dalam menggunakan eco-friendly product. *Journal of Trends Economics and Accounting Research*, 3(4), 390–398. https://doi.org/10.47065/jtear.v3i4.636
- Khansa, N., & Sigit, M. (2024). Pengaruh strategi green marketing terhadap brand image dan keputusan pada pembelian produk The Body Shop di Indonesia, 2(6). https://journal.uii.ac.id/selma/index
- Khonifah, F., & Harsoyo, T. D. (2023). The effect of green marketing mix on Tupperware purchasing decisions in Yogyakarta City. *Jurnal Ilmiah Manajemen Kesatuan*, 11(3). https://doi.org/10.37641/jimkes.v11i3.2217
- Kotler, P., & Keller, K. L. (2020). Marketing management (Global Edition, 16th ed.). Pearson Education.
- Kudadiri, D. R., & Astuti, S. R. T. (2024). Pengaruh gamification terhadap purchase decision melalui customer experience dan customer brand engagement. *Jurnal Studi Manajemen Organisasi*, 21(2), 77–88. https://doi.org/10.14710/jsmo.v21i2.67303
- Kurniawan, F., Sandi, R. R., Yuniawan, A., & Dong, H. (2024). Green marketing and purchase decision: The mediating role of brand image. *International Business and Accounting Research Journal*, 8(1). http://journal.stebilampung.ac.id/index.php/ibarj
- Liana, W., & Oktafani, F. (2020). The effect of green marketing and brand image toward purchase decision on The Face Shop Bandung. International Journal of Economics, Business and Accounting Research (IJEBAR), 4(4). https://doi.org/10.29040/ijebar.v4i4.1557
- Mahendra, D. F., Kriestian, A., & Nugraha, N. A. (2021). Green marketing dan CSR terhadap keputusan pembelian dengan pengetahuan konsumen sebagai variabel moderasi. *Jurnal Penelitian dan Pengembangan Sains dan Humaniora*, 5(1), 28–38. https://doi.org/10.23887/jppsh.v5i1.33141
- Majeed, M. U., Aslam, S., Murtaza, S. A., Attila, S., & Molnár, E. (2022). Green marketing approaches and their impact on green purchase intentions: Mediating role of green brand image and consumer beliefs towards the environment. *Sustainability (Switzerland)*, 14(18). https://doi.org/10.3390/su141811703
- Mansoor, M., Paul, J., Khan, T. I., Abukhait, R., & Hussain, D. (2025). Customer evangelists: Elevating hospitality through digital competence, brand image, and corporate social responsibility. *International Journal of Hospitality Management*, 126. https://doi.org/10.1016/j.ijhm.2025.104085
- Maulana, Y. S., & Marista, M. (2021). The effect of brand image and brand trust on Oppo cellphones purchasing decisions in Banjar City. *Jurnal Manajemen Bisnis*, 8(2), 214–225. https://doi.org/10.33096/jmb.v8i2.89
- Mulianto, M. B., Widodo, J., & Wahyuni, S. (2021). Pengaruh brand image (citra merek) terhadap keputusan pembelian konsumen pada smartphone Samsung (Studi kasus pada mahasiswa FKIP Universitas Jember). *Jurnal Pendidikan Ekonomi: Jurnal Ilmiah Ilmu Pendidikan, Ilmu Ekonomi, dan Ilmu Sosial, 15*(1), 110–114. https://doi.org/10.19184/jpe.v15il.20153
- Mulya, E. A. W., & Kusumawardhani, A. (2023). The impact of green marketing on customer purchase intention: The mediating role of customer concerns and beliefs and green brand knowledge. *Diponegoro International Journal of Business*, 6(2), 90–103. https://doi.org/10.14710/dijb.6.2.2023.90-103
- Mulya, É. A. W., & Kusumawardhani, A. (2023). The impact of green marketing on customer purchase intention: The mediating role of customer concerns and beliefs and green brand knowledge. *Diponegoro International Journal of Business*, 6(2), 90–103. https://doi.org/10.14710/dijb.6.2.2023.90-103
- Nekmahmud, M., & Fekete-Farkas, M. (2020). Why not green marketing? Determinants of consumers' intention to green purchase decision in a new developing nation. *Sustainability (Switzerland)*, 12(19), 1–31. https://doi.org/10.3390/su12197880
- Nurapni, S., Ibrahim, S. S., Pratiwi, D., Rasyid, M., & Munawar, K. (n.d.). The influence of environmental awareness, green marketing, and green attributes transparency on purchase intention through corporate brand image as a mediating variable: A case study on Unilever consumers, 5(1). https://ijble.com/index.php/journal/index
- Plotkina, D., Rabeson, L., & Bambauer-Sachse, S. (2025). The role of green brand image in explaining European consumers' reactions to different types of sustainable packaging. *Journal of Retailing and Consumer Services*, 84, 104228. https://doi.org/10.1016/j.jretconser.2025.104228
- Premesti, A. D., & Aminah, S. (2024). Pengaruh brand image dan online customer review terhadap keputusan pembelian di marketplace Lazada. *Management Studies and Entrepreneurship Journal (MSEJ)*, 4(5), 7640–7647. https://doi.org/10.37385/msej.v4i6.1959

- Prihananto, P., Yusvianty, R. S. A., Hakim, N. S., Bhawika, G. W., & Agustin, H. (2024). Analyzing brand positioning and brand image of smartphone brands in Indonesia by mining online review. *Procedia Computer Science*, 234, 318–332. https://doi.org/10.1016/j.procs.2024.03.006
- Prihandono, D., Wijaya, A. P., Rizqiana, I., Yahya, W. K., & Prabumenang, A. K. R. (2020). Green marketing tools effect on consumer buying decision in the bottled water industry. *Humanities & Social Sciences Reviews*, 8(4), 537–546. https://doi.org/10.18510/hssr.2020.8453
- Rayon, Y. A., & Widagda, I. G. N. J. A. (2021). Pengaruh green marketing terhadap purchase decision yang dimediasi oleh brand image (Studi pada AMDK Ades di Kota Denpasar). *E-Jurnal Manajemen Universitas Udayana*, 10(5), 479. https://doi.org/10.24843/ejmunud.2021.v10.i05.p04
- Raza, T., Awan, T. M., Malik, H. A., & Fatima, T. (2021). Unboxing the green box: An empirical assessment of buying behavior of green products. World Journal of Entrepreneurship, Management and Sustainable Development. https://doi.org/10.1108/WJEMSD-12-2020-0169
- Reinaldo, I., & Chandra, S. (2020). The influence of product quality, brand image, and price on purchase decision at CV Sarana Berkat Pekanbaru. *Journal of Applied Business and Technology*, 1(2), 137–150. https://doi.org/10.35145/jabt.v1i2.40
- Romadhany, Y. I., & Hakim, L. (2024). The effect of green marketing on product purchasing decisions with E-WOM as a mediating variable. *Jurnal Ilmiah Manajemen Kesatuan*, 12(1), 245–254. https://doi.org/10.37641/jimkes.v12i1.2419
- Rosanti, N., Salam, K. N., & Panus. (2021). The effects of brand image and product quality on purchase decisions. *Quantitative Economics and Management Studies*, 2(6), 365–375. https://doi.org/10.35877/454ri.qems360
- Ruangkanjanases, A., You, J. J., Chien, S. W., Ma, Y., Chen, S. C., & Chao, L. C. (2020). Elucidating the effect of antecedents on consumers' green purchase intention: An extension of the theory of planned behavior. Frontiers in Psychology, 11, 1433. https://doi.org/10.3389/fpsyg.2020.01433
- Sarah, Y., & Sutar. (2020). Pengaruh green marketing, corporate social responsibility terhadap brand image dan keputusan pembelian. *Jurnal Ekobis Ekonomi Bisnis & Manajemen*, 10(1), 33–47. https://doi.org/10.37932/j.e.v10i1.30
- Schiffman, L. G., & Wisenblit, J. (2019). Consumer behavior (Global Edition, 12th ed.). Pearson Education.
- Sharma, A. P. (2021). Consumers' purchase behaviour and green marketing: A synthesis, review and agenda. *International Journal of Consumer Studies*, 45(6), 1217–1238. https://doi.org/10.1111/ijcs.12722
- Soetanto, J. P., Septina, F., & Febry, T. (2020). Pengaruh kualitas produk dan keragaman produk terhadap keputusan pembelian produk Amondeu. *Performa*, 5(1), 63–71. https://doi.org/10.37715/jp.v5i1.1303
- Sugiyono. (2019). Metode penelitian manajemen. CV Alfabeta.
- Yolanda, E., Rini, E. S., & Absah, Y. (2024). The influence of green marketing and brand image on purchase decisions with purchase intention as an intervening variable in consumers of Starbucks Coffee Multatuli Medan. *International Journal of Research and Review*, 11(12), 311–321. https://doi.org/10.52403/ijrr.20241233
- Yuriev, A., Dahmen, M., Paillé, P., Boiral, O., & Guillaumie, L. (2020). Pro-environmental behaviors through the lens of the theory of planned behavior: A scoping review. Resources, Conservation and Recycling, 155, 104660. https://doi.org/10.1016/j.resconrec.2019.104660
- Zaky, M. H., & Purnami, N. M. (2020). Green marketing mix berpengaruh terhadap keputusan pembelian produk Big Tree Farms di Lotus Food Services. E-Jurnal Manajemen Universitas Udayana, 9(2), 678. https://doi.org/10.24843/ejmunud.2020.v09.i02.p14
- Zewudie, S., & Desta, E. (2024). The effect of green marketing on brand image and purchase decision: Evidence from systematic review of literature. *Africa Journal of Business and Economics (HAJBE)*, 2024(1). https://journals.ju.edu.et/index.php/jbeco
- Zhu, J., Yuan, X., Yuan, X., Liu, S., Guan, B., Sun, J., & Chen, H. (2021). Evaluating the sustainability of rural complex ecosystems during the development of traditional farming villages into tourism destinations: A diachronic emergy approach. *Journal of Rural Studies*, 86, 473–484. https://doi.org/10.1016/j.jrurstud.2021.07.010